
Northern Beaches

Bus Service Agreement



Our Northern Beaches bus is a commercial service of Forest Coach Lines, exclusively servicing Roseville College students during term. Parents/carers are not permitted to travel on school buses. The morning service is scheduled to arrive at Roseville College by 8.05am, with afternoon departure from school at 3.30pm. The service only stops at designated public bus stops in Killarney Heights, Forestville, Seaforth, and Balgowlah. Special pick-up/drop-off requests will not be granted.

BUS PASS

- Students must hold a current, valid bus pass to use the service
- A valid bus pass is activated on a student ID card by Roseville College on a term-by-term flat-fee-paying basis, and is not transferable or refundable once issued
- The pass is only valid on designated routes with Forest Coach Lines at approved times of day
- The pass must be shown when requested, activated on boarding ('tap on') and deactivated on disembarking ('tap off'). Students may not lend their pass or borrow another child's pass, even if the pass-holder is not travelling on the same service
- The ID card must be kept in good working condition, or a replacement is required
- Passes expire at the end of each term, cancelling any ongoing service. There is no partial refund for limited use or cessation of use during an active term.
- A pass must be renewed each term and paid in advance for ongoing service. Information on bookings will be released at the end of each term for the following term.

INQUIRIES, FEEDBACK, OR CONCERNS

- Inquiries, feedback or concerns about the service can be emailed to transport@roseville.nsw.edu.au

I UNDERSTAND IT IS MY RESPONSIBILITY TO

- Complete a signed Code of Conduct and pay in advance to validate the term's bus pass
- Ensure the nominated student understands the Code of Conduct
- Ensure the student safely boards the bus or be responsible for arranging alternative transport to school and, in the afternoon, to arrange transport from school if a service is missed
- Ensure the student is competent to independently travel onboard the school bus and can identify her own bus stop, before she is allowed to travel on the bus
- As the undersigned, I acknowledge that the service cannot wait for carers at afternoon drop-off locations
- Discuss concerns or complaints, or provide feedback, with mutual regard toward fair dispute resolution, whether with Roseville College or service providers
- Pay charges for cleaning and/or repairs to damaged property cause by the nominated student.